

The CertifiedQB Group, LLC

QuickBooks® Services, Products, Resources & Training



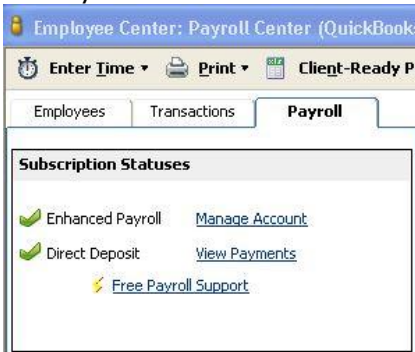
1233 Shelburne Road, South Burlington, Vermont 05403
802.865.1051

WWW.CERTIFIEDQB.COM

October 21, 2011

Each business is unique as well as their computer issues. Troubleshooting software requires more information about the computer, software and network setup. Having The CertifiedQB Group troubleshoot your software may or may not resolve your unique issue. Bugs exist in the software and we may just stumble on one during our session. Computer users can be corrupt and a new user on your computer may solve your specific issue as well. All these issues require time to find the appropriate solution. If you have a budget or maximum dollar you wish to spend to resolve this issue, please indicate this need prior to our session. I can recommend alternative setups which will eliminate future issues and create a better technical solution.

Payroll Support may be obtained Free of charge from Intuit directly on their website which can be found inside QuickBooks in the Employee Center on the upper left hand corner (see image below). You may also contact them directly at 800-624-2106 6:00am to 6:00pm PST Monday – Friday.



Questions:

How did you hear about me? _____

QuickBooks Version (Pro/Premier/Enterprise) _____

Year of Program _____

Do you accept Credit Cards? _____ (Yes/No)

Do you sell online? _____ (Yes/No)

 If so which shopping cart? _____

Which Bank do you use? _____

Network Type (Peer to Peer/Server) _____

Windows Version (XP/Vista/Win 7) _____

Windows Type (Home/Professional) _____

Computer memory (RAM) _____

Hard Drive space available _____

Computer Processor _____

Computer Technician or IT Firm _____

Accountant or Tax Preparer _____

How many people need access to QuickBooks? _____

Do you have Inventory? _____

How long has this company been using QuickBooks? _____